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CUSTOMER SATISFACTION ASSESSMENT FORM

Dear valued customer,

Our goal of utmost priority is to supply high quality products with excellent service. We request you help us achieve this goal by sparing a few minutes of your valuable time in completing this form, which is designed to measure your satisfaction, and returning to us at your earliest convenience. You may return the form by e-mail (info@ozakgaz.com.tr), by fax (+90 324 616 0631) or by regular mail. We appreciate your cooperation.

Name and model of ÖZAK product you have: Ozak Nitrogen generator
Since when you are using it : September, 2017

Please rate us from 0 to 10 on the topics below (you may add comments if needed)

GENERAL

- Reaching the person you want to : 10
- Attention and willingness of our personnel : 10
- Completeness of information and quotations supplied : 10
- Delivery of product on time : 10

PRODUCT

- Reliability : 10
- Ease of use : 10
- Documentation : 10
- General quality : 10

AFTER SALE SERVICE:

- Reception on telephone : 10
- Timeliness of service : 10
- Attitude of service personnel : 10
- Training given to your personnel : 10

YOUR COMMENTS AND SUGGESTIONS: Mr. Yakup Colkesen has assisted me 100% in the installation and listing of nitrogen generator. output usage of gas could be provided with more better quality piping system so that it is directly connected to other machines.

DATA OF PERSON WHO FILLED THE FORM

Company	<u>Reak Traders Ltd.</u>	Position	<u>Sales Executive</u>
Name	<u>Budhai Anusag. M</u>	Signature	<u>[Signature]</u>